MY BMW REMOTE - iOS.
SUPPLEMENTARY OWNER’S MANUAL.
My BMW Remote - iOS

About this Owner's Manual

This Owner's Manual describes all My BMW Remote App functions that are available for all market-specific, series and special equipment. Therefore, this manual also describes functions that may not be available in a vehicle due to its model series, equipment, version or market-specific variant. This also applies to the safety-related functions and systems.

Further details on the available remote functions of the various model series can be found in the Apple App Store at iTunes.

Symbols used

“...” identifies texts on the Apple device that must be selected.

Overview

Concept

The My BMW Remote App allows you to communicate with your vehicle using the cellular network.

This makes it possible, for example, to lock and unlock the vehicle using the Apple device or to search for special destinations and transmit data to the vehicle.

Functions

The following functions are available depending on the vehicle:

- Lock/unlock the vehicle.
- For Canadian Customers: remote control of parked-car heating and parked-car ventilation.
- Remote control of the horn.
- Remote control of the headlamp flasher.
- Search for special destinations with the Apple device and transmit data to the vehicle.
- Display current vehicle position.

For more information:
- www.bmwusa.com/apps.
- For Canadian Customers: www.bmw.ca/innovation.

Requirements

- Mobile phone preparation with Bluetooth interface.
- Suitable Apple device: Apple iPhone™, Apple iPod touch™ or Apple iPad™ with iOS 4.0 or later.
- Active BMW Assist Safety Plan.
- Internet connection to the Apple device.

Note

When you sell the vehicle, please remember to inform BMW Customer Service. This also applies if the vehicle is stolen, if it is used by unauthorized third parties or if the vehicle is permanently taken out of service.

More information can be found in your BMW Assist contract.
Configuration

Access information
To install and configure the My BMW Remote App, you will need your personal access information provided in the BMW Assist contract.

- E-mail address
  Provided when you subscribed to BMW Assist.

- Password
  Assigned when you subscribed to BMW Assist.

If you cannot find your user name or password, contact BMW Assist at 1-888-333-6118.
For Canadian Customers:
If you cannot find your user name or password, contact BMW Assist at 1-800-493-4070.

Installing the My BMW Remote App
To download the My BMW Remote App, go to the iTunes App Store and find it using a search keyword or select it from the Travel category.

Configuring on the Apple device
When you start the app for the first time, the configuration screen is displayed.
In order to perform the configuration, you must have an Internet connection.

Accepting the terms of use
To use the Google™ Local Search, you must first accept the terms of use.
"Accept"
You can also display the terms of use at a later time by selecting the Settings option, refer to page 7.

Login
1. "Username"
2. Enter the e-mail address.
3. "Password"
4. Enter the password.
5. "Login"

Answering the security question
You must correctly answer a user identification security question.
1. Enter the password again.
2. "Next"

Setting the PIN
Set a four-digit PIN. You must re-enter this PIN each time that you start the My BMW Remote App.
1. Enter a four-digit PIN.
2. Re-enter the PIN.

Selecting the vehicle
The vehicle selection shows a list of all vehicles covered by the BMW Assist contract.
To select a vehicle:
Tap the vehicle text field.
If there is only one vehicle, it is automatically selected.
If you do not complete the configuration, the configuration screen automatically appears again the next time that you start the My BMW Remote App.
Displays and controls

Overview

1. Displaying positions
2. The current position of the Apple device
3. Functions in the Vehicle position menu
4. Menu buttons

The menu buttons and functions available for the activated vehicle are displayed. To be able to display the position, the location finder on the Apple device must be activated, refer to the operating instructions of the Apple device.

Menu buttons

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>🗺️</td>
<td>Vehicle position</td>
</tr>
<tr>
<td>📞</td>
<td>Remote controls: menu for various remote control functions</td>
</tr>
<tr>
<td>🛠️</td>
<td>Settings</td>
</tr>
</tbody>
</table>

Vehicle position

Overview

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>🗺️</td>
<td>Display the current location of the Apple device</td>
</tr>
<tr>
<td>📧</td>
<td>Display the vehicle position</td>
</tr>
<tr>
<td>📦</td>
<td>Select map view</td>
</tr>
</tbody>
</table>

Notes
The Apple device must have an Internet connection to perform the functions. Ensure that there is cellular network coverage in the vehicle and on the Apple device. If the vehicle does not respond within a few minutes, an error message is displayed.

Storing the position manually
You can store the current vehicle position before leaving the vehicle in order to locate it later.
1. 🗺️ "Vehicle position"
2. 📦 Select the symbol.
   The current position is stored.

After a position has been stored, a route is calculated from the current location of the Apple device to the stored position. Only one position can be stored.
Centering the manually stored position

Select the symbol on the top right.
The manually stored position is displayed in the center of the map.

Displaying positions
The map shows the location of the vehicle and the route from the location of the Apple device to the vehicle.

You can only display the vehicle position if the vehicle is located within 0.6 miles/1.0 km from the mobile device and the ignition is turned off in the vehicle.

The Apple device’s location finder must be activated. For more information, refer to the operating instructions for the Apple device.

1. “Vehicle position”
2. Select the symbol on the top right.

Remote controls

Overview

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>🌅</td>
<td>For Canadian Customers: Climate control</td>
</tr>
<tr>
<td>🌀</td>
<td>Local search: transmit destination search and data to the vehicle</td>
</tr>
<tr>
<td>🗝️</td>
<td>Lock/unlock</td>
</tr>
<tr>
<td>🔔</td>
<td>Sound the horn</td>
</tr>
<tr>
<td>🔌</td>
<td>Flash the headlights</td>
</tr>
</tbody>
</table>

For Canadian Customers: Climate control
Activate the parked-car ventilation/heating before entering the vehicle.

Notes
The Apple device must have an Internet connection to perform the function.
Ensure that there is cellular network coverage in the vehicle and on the Apple device.

Switching on the parked-car ventilation/heating
1. “Control”
2. “Precondition”
3. “Precondition now”
The climate control starts after the data has been transmitted.

Selecting the switch-on time
A switch-on time can be stored in the Apple device.
1. “Precondition”
2. 🌅 Select the symbol.
3. Select the desired time by moving the click wheels up or down.
The switch-on time must be at least five minutes in the future.

4. "Save"

5. To activate the switch-on time, set the button to "ON".

The parked-car ventilation/heating only switches on within the next 24 hours. After that, it needs to be reactivated.

Displaying the setting in the vehicle
The switch-on time can be displayed in the vehicle as soon as the data have been transmitted to the vehicle, refer to Parked-car ventilation/heating, Preselecting the switch-on time in the Owner's Manual for Vehicle.

Deactivating the switch-on time
Set the button to "OFF".
If the set time has already expired and the parked-car ventilation/heating is already active, it can no longer be deactivated using the Apple device.

Google™ Local Search
You can use Google™ Local Search to display special destinations or routes to stored addresses, and transmit destinations to the vehicle.

Notes
You must have an Internet connection in order to perform this function.
The Apple device's location finder must be activated. For more information, refer to the operating instructions of the device.

Searching for a destination
1. "Control"
2. "Google™ Local Search"
3. Select an input option:
   ▶ Search: enter the desired destination.
   ▶ Address book: select an address from the address book of the Apple device.

Selecting a view
The destinations can be displayed in a map or as a list.

Displaying other details
In the map view:
1. Select the destination.
   The address is displayed.
2. Select the arrow.

In the list view:
Select the destination.

Transmitting the destination to the vehicle
In the map view:
1. Select the destination.
   The address is displayed.
2. Select the arrow.
3. "Send to vehicle"

In the list view:
1. Select the destination.
2. "Send to vehicle"

Displaying the route
In the map view:
1. Select the destination.
   The address is displayed.
2. Select the arrow.
3. "Directions"
   In the list view:
   1. Select the destination.
   2. "Directions"

**Locking and unlocking**
1. "Control"
2. Select the symbol.
3. Move the arrow to the left or right.
   ▶ Lock:
   Move the arrow to the left. All doors and the trunk lid are locked.
   ▶ Unlock:
   Move the arrow to the right. Only the driver’s door is unlocked.
   To unlock all doors and the trunk lid: after unlocking the driver’s door, move the arrow to the right again.

When the My BMW Remote App is used to lock the vehicle, the anti-theft alarm system is not activated.

**Sounding the horn**
1. "Control"
2. Select the symbol.
3. Set the number of times.
   Up to five repetitions are possible.
4. "Sound horn"
   The function is activated.

**Flashing the headlights**
1. "Control"
2. Select the symbol.
3. Set the number of times.
   Up to eight repetitions are possible.
4. "Flash headlights"
   The function is activated.

**Settings**
Change individual settings or display information.
1. "Settings"

<table>
<thead>
<tr>
<th>Field</th>
<th>Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;History&quot;</td>
<td>Display the status of the recently activated functions.</td>
</tr>
<tr>
<td>&quot;Vehicles&quot;</td>
<td>Change the vehicle. If the vehicle does not yet appear in the list, it may be necessary to activate it in the BMW Assist contract and to reconfigure the app, refer to page 3.</td>
</tr>
<tr>
<td>&quot;Change user&quot;</td>
<td>Delete the information and reconfigure.</td>
</tr>
<tr>
<td>&quot;Change PIN&quot;</td>
<td>Enter a new PIN.</td>
</tr>
<tr>
<td>&quot;Terms of Service&quot;</td>
<td>Display the Google™ terms of use for the Local Search.</td>
</tr>
<tr>
<td>&quot;Version&quot;</td>
<td>Display the app version.</td>
</tr>
</tbody>
</table>

**History**
Display the status of the recently activated functions.
1. "Settings"
2. "Show history"
   The status is indicated in color.
   ▶ Gray: the function has been activated.
   The app is waiting for a response from the vehicle.
   ▶ Green: the function has been performed successfully.
Red: the function was unsuccessful. If the vehicle does not respond within a few minutes, the function is marked in red in the history and an error message is displayed, refer to page 8.

Resetting the PIN
If you do not know the PIN needed for starting the app, you can reset the My BMW Remote App. All data is deleted and the app must be reconfigured, refer to page 3.

Resetting the app
1. Select the symbol in the start display.
2. "Reset app"

Error messages
Check the following if an error message appears.
If you are still not able to perform the desired function, contact BMW Assist at 1-888-333-6118.
For Canadian Customers: If you are still not able to perform the desired function, contact BMW Assist at 1-800-493-4070.

When configuring
▷ Make sure you answered the security question correctly.
▷ Make sure that the Apple device is connected to the Internet.

When logging in
▷ Make sure that the user name and password have been entered correctly.

When performing functions
▷ Make sure that the Apple device is connected to the Internet.
▷ Ensure that there is cellular network coverage in the vehicle and on the Apple device.
▷ If necessary, restart the app and perform the function again.
▷ If necessary, reconfigure the app, refer to page 3.

When displaying the position
▷ Make sure the Apple device’s location finder is activated.
▷ Check that the ignition is switched off.
▷ Ensure that the vehicle has cellular network coverage.
The vehicle must not be located more than 0.6 miles/1.0 km away.

If the Apple device is lost
If you lose the Apple device, contact BMW Assist at 1-888-333-6118 and request a new password.
For Canadian Customers: If you lose the Apple device, contact BMW Assist at 1-800-493-4070 and request a new password.
After the password has been changed, the My BMW Remote App functions can no longer be performed.
The app must be reconfigured, refer to page 3.